



Temecula Valley Cardiology Medical Group Inc. Physicians and staff strive to create a pleasant environment for your healthcare needs. We understand that there are times when you may be frustrated due to your current symptom(s) or personal situation(s). We will make every attempt to accommodate and help you. However, this practice, has zero tolerance for:

- Verbal abuse for any reason
- Physical abuse
- Repeated failed appointments
- Patient refusal to go to the Emergency Room as directed by one of our physicians
- Failure to follow medical advice such as obtaining labs or referrals
- Patient failure to follow prescription medications as prescribed or discontinuing of medications without notifying your doctor at Temecula Valley Cardiology.
- Leaving the hospital or Emergency Room against medical advise (AMA)

Any of the events described above compromise the quality of care we can provide as well as the health of our patients. We provide this information so that our patients have an understanding of some of the reasons a medical practice, including Temecula Valley Cardiology, may elect to discharge a patient from further medical care. Should a decision be made to discontinue our relationship with a patient we will also discontinued care with members of that patient's immediate family.

Temecula Valley Cardiology Physicians

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Print Patient Name

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Date

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Patient Signature